ARGYLL AND BUTE COUNCIL

Performance Review and Scrutiny Committee

Customer Services

November 2016

Council Annual Report 2015/16

1.0 Executive SUMMARY

- 1.1 The Council publishes annual performance reports as a part of the statutory duty relating to public performance reporting. This includes an annual report.
- 1.2 The annual report 2015/2016 is attached for noting by the Performance Review and Scrutiny Committee.

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2.0 The annual report 2015/16 forms part of the council's public performance reporting actions.

3.0 RECOMMENDATIONS

3.1 That the Performance Review and Scrutiny Committee notes the annual report 2015/2016.

4.0 DETAIL

- 4.1 The annual report is produced as part of the council's public performance reporting.
- 4.2 This year it is being produced as a series of factsheets that make use of information already available on the council's website, and reduce the amount of time required to produce it which previously has been greater than the communications benefit achieved from it: with so much demand on people's attention, an annual report is rarely viewed as a priority for people to read.
- 4.3 The factsheets will be available separately on the website, but also fit together as a whole.
- 4.4 The short bullet point information contained in the factsheets can be used for other purposes for example presentations or social media promotion.

5.0 CONCLUSION

5.1 The report will be promoted section by section in order to encourage reading of it. The factsheets will be available on the website to satisfy public performance reporting requirements.

6.0 IMPLICATIONS

- 6.1 Policy: This complies with the Council's Planning and Performance Management Framework
- 6.2 Financial: None
- 6.3 Legal: This complies with the statutory duty placed on public bodies relating to Public Performance Reporting.
- 6.4 HR None.
- 6.5 Equalities: None
- 6.6 Risk: None
- 6.7 Customer Service: None

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For further information: Jane Fowler, Head of Improvement and HR

Appendix 1: Proposed Corporate Annual Report